



COMPANY PROFILE

Telenical Systems Limited

ICT | Automation | Support

A Tanzania-based ICT, technology services and software development company delivering secure software, cloud-ready infrastructure, business systems, websites, mobile apps and dependable technical support.

Dar es Salaam, Tanzania

15 Drive In Estate Street | +255 758 620 542 | info@telenicalsystems.com | telenicalsystems.com



7+ Years

Experienced delivery across software, ICT infrastructure and managed technology support.

OVERVIEW

Practical technology partner for growing organizations

Telenical Systems Limited designs, builds and supports digital systems that help organizations operate with clarity, security and speed. The company brings software engineering, ICT

Positioning

We serve organizations that need mature digital systems rather than fragile experiments: operational software, secure networks, reliable websites, mobile apps, cloud services, business automation and long-term support.

7+

Years of experience in ICT and software delivery

Dar

Located in Dar es Salaam, Tanzania

24/7

Technical response and support orientation

Company Snapshot

LEGAL NAME

Telenical Systems Limited

SECTOR

ICT, automation and software

OFFICE

15 Drive In Estate Street

CITY

Dar es Salaam, Tanzania

EMAIL

info@telenicalsystems.com

PHONE

+255 758 620 542

CAPABILITIES

Core services and ICT capabilities

SW

Software Development

Custom web, mobile and business systems built around real workflows, reporting needs, user roles and maintainable architecture.

ICT

ICT Consulting

Infrastructure planning, technology audits, procurement advice, system improvement roadmaps and digital transformation guidance.

WEB

Web Development

Corporate websites, CMS-managed pages, SEO foundations, landing pages, portals and fast static or dynamic web platforms.

APP

Mobile Apps

Android, iOS and cross-platform mobile apps for customers, staff, service providers, field teams and business operations.

NET

Network Infrastructure

LAN, Wi-Fi, routing, switching, device setup, connectivity support and structured network improvement for offices.

CLD

Cloud and Hosting

Domain, SSL, VPS, email, backups, deployment, monitoring and cloud-ready production support.

SEC

Cybersecurity Basics

Secure configuration, access control, patching guidance, backup planning, SSL, hardening and risk reduction practices.

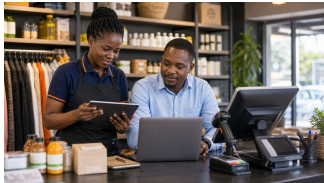
SUP

Managed Support

Ongoing helpdesk, maintenance, troubleshooting, system updates, training and technical response for clients.

PLATFORMS

Company-built platforms and systems



TelPOS Lite ERP

ERP, accounting, POS, inventory, branch management and business reporting support for multi-business operations.

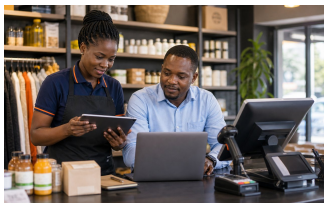
<https://telpos-lite.app>



AfyaMaster

Healthcare booking platform for hospital discovery, appointment requests, reception communication and hospital workflow support.

<https://afyamaster.app/landing>



FlaxCity

Multi-vendor marketplace for buying, selling and growing businesses in Tanzania through online commerce workflows.

<https://flaxcity.com>



Demanda Services

On-demand services marketplace connecting customers with professional service providers and structured booking flows.

<https://demanda.store>

SEO and entity visibility

The website links Telenical Systems Limited with these platforms through structured data, blog posts, product pages and sitemap entries.

METHODOLOGY

A controlled delivery process from discovery to support

01

Discovery and Strategy

Clarify business goals, users, current systems, infrastructure, risks, data flows and the practical project roadmap.

02

Solution Design

Map workflows, user journeys, database needs, integrations, infrastructure requirements and measurable delivery outputs.

03

Implementation

Build software, configure ICT systems, connect integrations and share staging previews or milestone reviews.

04

Quality Assurance

Test user roles, devices, browsers, network behavior, security basics, performance and operational scenarios before launch.

05

Release and Support

Deploy, document, train, monitor, maintain and improve the system after handover.

Governance focus

Each phase has a visible output, review point and next-step decision. This keeps scope, cost, quality and launch readiness transparent for decision makers.

VALUE

Built for reliability, ownership and measurable operations

- Business-first scoping that starts from operations, staff roles, customers, reports and real constraints.
- Maintainable implementation patterns so systems can be improved after launch instead of being replaced early.
- Security-conscious setup covering SSL, access control, backups, hosting, updates and risk-aware configuration.
- Performance-aware delivery for fast websites, PWA readiness, static generation where suitable and clean server setup.
- Support continuity through documentation, training, technical response and post-launch improvement planning.

Why organizations choose Telenical

One accountable partner for software, ICT infrastructure, hosting, support and business automation - with local understanding and enterprise discipline.

Industries and use cases

- Retail and wholesale
- Healthcare and clinics
- Professional services
- Education institutions
- Hospitality and branches
- Service marketplaces
- Corporate offices
- Digital commerce

OPERATIONS

Modern tools with practical support discipline

Software

Astro, React, Laravel, PHP, Node.js, APIs, database-backed applications and PWA-ready frontends.

Infrastructure

Nginx, Linux VPS, SSL, domains, email, DNS, backups, cloud deployment and monitoring practices.

Business systems

ERP, accounting, POS, inventory, payroll, HR, booking, marketplaces, dashboards and reporting.

Support model

Issue intake, troubleshooting, updates, training, documentation, maintenance and continuous improvement.

Support promise

Telenical Systems Limited focuses on clear communication, dependable response, practical documentation and systems that remain understandable to the client team after launch.

NEXT STEP

Ready to build, improve or support your digital systems?

Share your ICT challenge, software idea, website requirement or support need. Telenical Systems Limited can help shape the scope, choose the right delivery path and support the system after launch.

Contact Details

OFFICE	15 Drive In Estate Street, Dar es Salaam, Tanzania
PHONE	+255 758 620 542
EMAIL	info@telenicalsystems.com
WEBSITE	https://telenicalsystems.com

Engagement Options

- Discovery meeting and technical assessment
- Proposal for custom software or ICT service work
- ERP, marketplace or platform consultation
- Website, hosting, support and maintenance setup

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